

Proposal to Grievance Mechanism for the Project ‘India One Solar Thermal Power Plant’ GS 1304

As the Local Stakeholder Consultation took place before the requirement to apply the Grievance Mechanism, the different methods for the grievance mechanisms could not be discussed with the stakeholders during the conference. Therefore, stakeholders and participants of the LSC are informed about the idea and the procedure of the new established mechanisms through this document. If Stakeholders have any comments, observations or grievances about the project, we propose the following feedback methods. If you have any comments and/or suggestions to the proposed methods, please submit these to atmosfair and World Renewal Spiritual Trust (WRST) during the two months Stakeholder Feedback Round.

	Method Chosen (include all known details e.g. location of book, phone, number, identity of mediator)	Justification
Continuous Input / Grievance Expression Process Book	Input can be given continuously by calling or sending an E-Mail. Contact details are given below. Furthermore, a book will be maintained to record continuous inputs from the stakeholders that can't give their input via phone or E-Mail.	The grievance book will be placed at the video Room department at Brahmakumaris Shantivan Campus, Talheti, Abu Road, Rajasthan, India. The room is always open for visitors and there is plenty additional information regarding the project to be found.
Telephone access	<p>Mr. Joachim Pilz +91 (0) 2974-228298 Head of Project at WRST</p> <p>Mr. Denis Machnik +49 (0)30 6273550-15 CDM Project Manager at atmosfair gGmbH</p> <p>The Gold Standard Foundation +41 (0) 22 788 7080</p>	Telephone and email access are considered by the project participants as a reliable method to allow continuous input from stakeholders. For everyone else a book will be on display in which grievance can be expressed by hand.
Internet/email access	E-Mail Contact of India One Solar Thermal Power Plant Team: info@india-one.net	Stakeholders that have an own E-Mail account can directly write their comments to the team at the India One project site.

	<p>E-Mail Contact of Denis Machnik, responsible atmosfair Project Manager machnik@atmosfair.de</p> <p>E-Mail Contact of Gold Standard Foundation info@goldstandard.org</p>	<p>Input can be given in English and Hindi.</p> <p>Furthermore, the Stakeholders can directly get in touch with the project proponent atmosfair and the responsible person for the project.</p> <p>All comments received via email will be registered and archived by the project coordinator in the same way as in the grievance expression process book.</p>
<p>Nominated Independent Mediator (optional)</p>	<p>Not applied/Not asked for during LSC.</p>	<p>Stakeholders agreed that no mediator would be necessary.</p>